

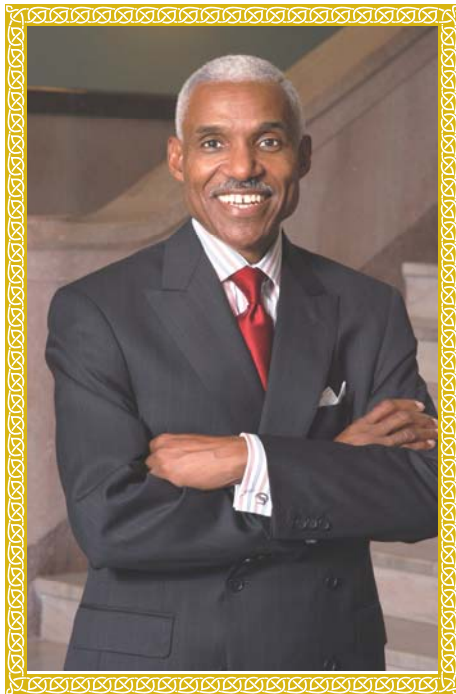


# Countylines

Summer, 2007

Shelby County Government Employees Newsletter

Volume II Number 3



Mayor A C Wharton, Jr.

## Mayor's Message.....

In football, forward progress eventually leads to a touchdown. I am delighted to share that Shelby County was recently awarded five "touchdowns" for its innovative programming and "progress" in addressing a number of issues. These "touchdowns" were in the form of five Achievement Awards from the National Association of Counties (NACo) for the following programs: the *Broad Avenue Corridor Planning Initiative* from Planning and Development, *Youth Violence Initiative* from Crime Victims Center, *Teamwork and Technology Create a Better Customer Service Model* from Community Services, *Extranet for Multi-Agency Communication* from Information Technology, and *Public Safety Data Portal* from Public Works.

I want to commend all of the divisions, departments, administrators, sup-

port staffs and personnel for their outstanding work in reaching this mark. More importantly, I applaud the overall commitment being shown to the theme of innovative service, a common value we have vigorously sought to advance throughout the Administration.

In recent years, the National Football League's policy has changed and put a stop to certain types of endzone celebrations after touchdowns. I didn't think it was such a bad idea, because if I'm a coach, I don't want the players to celebrate so much after scoring that they lose sight of the fact that the game is still ongoing. We can't confuse celebrations after touchdowns with those we have after winning the game.

As proud as we are and as much as we celebrate these awards, we *are not* resting on our laurels. The game continues and with your devotion, so will Shelby County's good work.

## Operation Safe Community Roadmap to make Shelby County Safe

Operation Safe Community (OSC) is a roadmap to make Memphis and Shelby County one of the safest communities of its size in the nation by 2011. Utilizing 15 researched-based strategies, the initiative is a guideline of how law enforcement and the citizens they serve can work together to make our community safe. It is a call to action to churches, neighborhoods, schools, government, business and the media. The 15 strategies start with law enforcement, but the success of the plan rests with each and every citizen.

This month's focus for the e-newsletter is Strategy 11, The 3-R Project, which is the Mayor's program to rehabilitate, renew

and reconnect nonviolent ex-offenders back into society. The program allows them the chance to work for the local Franklin Sports warehouse during the last six months to one year of their sentence, and to make money to send home to their families. Andrew Taber is the Director of the Shelby County Department of Corrections and Stanley Lipford is the Deputy Administrator of Re-Entry Services.

To learn more about Operation Safe Community or to subscribe to our e-newsletter, visit us at :

[www.operationsafecommunity.org](http://www.operationsafecommunity.org)

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# Administration & Finance

(NPC Liaison: Marcia Boyd)

## Human Resources goes to an electronic paperless office system

In the interest of saving time, trees and becoming more efficient, the Human Resources department is implementing a new electronic PAPERLESS OFFICE (Liquid Office) system for employee record changes. This was a joint effort of the Human Resources Department and Information Technology.

We have been successfully testing the new system in the Sheriff's Department, the Health Department and our Information Technology Department for the last two months.

The HR department processes hundreds and often thousands of employee changes with EIC forms each month, so everyone can see why we are excited to be bringing this technology to all County Departments over the next few months. With everyone's cooperation we are sure the new system will be a great success and provide great savings relative to time and efficiency.

In this system, once all Electronic Screens (E-forms) are completed by the departmental HR representatives and are reviewed and electronically approved by managers, department heads, etc., the e-forms are "sent" electronically to the HR department to be reviewed, approved and uploaded to the employees' file in AMS (the payroll system).

The system not only automatically uploads the data to AMS, but at the same time it scans the e-form to be sent to the digital Master Personnel Files. That alone is a great time and space saver.

Information Technology has provided us with an excellent tutorial that is easy to use and makes learning this new technology a breeze. Another great feature of this system is that once an employee number is entered in the e-form, all pertinent information appears on the form so that the form initiator does not have to look up employee data.

The four E-forms are:

**Employee change:** This form is used for changes to an employee's name, address and emergency contact information.

**Position Change:** This form is used for promotions, transfers, demotions and terminations.

**Salary Change:** This form is used to make salary changes and automatically calculates the difference from the old salary, or the new salary rate or a percentage if applicable.

**Reclassification:** This form is used to reclassify a position when appropriate and if called for, enter the salary change as well.

Once all forms are uploaded and finalized, the initiator will receive a copy of the ap-

proved form via e-mail.

We will be rolling out this system to all departments in phases. The first two groups have been notified by e-mail. The others will be sent the information in the next few weeks.

The Schedule for the roll out of the "Paperless Office" system is:

Corrections

Juvenile Court

Support Services Department

For the Pay Date of June 15, 2007

All departments reporting to the Mayor and CAO

All of the Division of Public Works

All of the Division of Community Services

All of the Division of A&F

For the Pay date of June 29, 2007

All Judges and Court Clerks

For the Pay Date of July 13, 2007

All other offices of Elected Officials

If anyone has questions or wants more information on this subject, please contact the Human Resources, Administrative Services Staff at 545-4956, 545-4957, or 545-4931.

The **2006-2007 Salary Policy and Salary Ranges** have been added to the Shelby County Intranet for viewing. This information can be found under <http://myshelbycounty>, Access Human Resources, department link – Compensation.



**Nancy Lawhead**, has been awarded the Caryl E. Carpenter Excellence in Community Support Award. Lawhead has gone above and beyond to provide exceptional service in all areas of community service. She began her employment in Shelby County as a grant writer for the University of Tennessee Mental Health Center in 1975. In just five years of hard work she grasped the challenge of becoming the Executive Director of Midtown Mental Health Center (formerly University of Tennessee). The center catered to poor and uninsured citizens. In 1990, Lawhead furthered her career by becoming Executive Director of the County's Community Health Agency which inspired the now well-known Health Loop Centers including ten centers throughout Memphis. Lawhead's outstanding efforts lead health care to a new direction. Some of her many accomplishments include working along with Mayor A C Wharton, Jr. and Tennessee Governor Phil Bredesen on an infant mortality initiative in Memphis and Shelby County. Nancy is an innovative, outstanding, ambitious woman who has earned this award with hard work. Lawhead is known for her abilities and huge heart. She cares dearly about the less fortunate in our community. She has dedicated half of her life to community service, holding the titles of Vice President, Executive Director, Special Advisor to the Mayor, Coordinator, Planning and Research Assistant, Case Worker and Case Aide. Nancy is an Alumni of Leadership Memphis Class of 1980. In 1987 she was awarded the Distinguished Service Award from Governor McWherter and the Department of Mental Health.

**Way to go Nancy!**

# Anniversaries

(NPC Liaison: Yvonne Tate)

## *May* *Anniversaries*

### 35 Years

**Albert W. Comeaux**  
Sheriff's Office

**Carl D. Herring**  
Sheriff's Office

**Robert M. Shelby**  
Sheriff's Office

### 30 Years

**Davy Bond**  
Health Department

**David R. Byrd**  
Fire Department

**Mary A. Henderson**  
Health Department

**Florence C. Patton**  
Health Department

**Cheryl M. Pollich**  
Health Department

**Gerald C. Rye**  
Health Department

### 25 Years

**Darlene Dunlap**  
Health Department

**Delores Key**  
Sheriff's Office

**Fayette B. King**  
Health Department

**Shirley Mason**  
EOC

**Jacquelyn Perry**  
General Sessions Criminal Court

**Velma A. Potts**  
Assessor's Office

**Alonzo Jones**  
Fire Department

**James A. Kellum**  
Fire Department

**David C. Newsom**  
Board of Equalization

### 30 Years

**Linda F. Campbell**  
Information Technology

**Cassandra A. Glass**  
County Clerk's Office

**Leona Kimble**  
Support Services

## *June* *Anniversaries*

### 35 Years

**Dennis E. Atwater**  
Fire Department

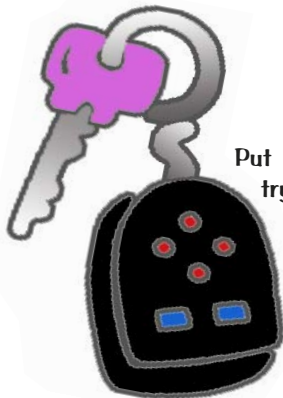
**L C Garth**  
Health Department

### 25 Years

**Nathaniel Jackson**  
Road Department

**Debra J. Peters**  
Headstart

**Doris A. Scott**  
Assessor's Office



## Helpful Tip

*submitted by county employee Mary Tate*

Put your car keys beside your bed at night. If you hear a noise outside your home or someone trying to get in your house, just press the panic button for your car. The alarm will be set off and the horn will continue to sound until either you turn it off or the battery dies. It's a security alarm system that you already have and it requires no installation. Test it. It will go off from most everywhere inside your home and will keep honking. It works if you park in your driveway or garage. If your car alarm goes off when someone is trying to break in your home, odds are the burglar or rapist won't stick around....after a few seconds all the neighbors will be looking out their window to see who is out there and sure enough the criminal will not want that. Remember this useful tip in parking lots when shopping as well.



# Biographies on County Lines Liaisons

*We would like to introduce you to the hardworking employees that are responsible for the outstanding publication you are currently viewing. With a combined total of more than 200 years of experience with County government, we are proud to serve as your representatives and are pleased to provide you some information about us and what we do. Thank you for allowing us to highlight your accomplishments. We're looking forward to hearing many more great things from you all.*



**Peggy J. Bailey**

**Peggy J. Bailey** has been employed with the Sheriff's Office over 25 years and is a Lieutenant in the Jail Division assigned as Coordinator of Training and Staff Development.

She presently serves as a Regional Field Coordinator for the National Institute of Corrections. She represents the Jail's division for the Southern Region as the network for corrections training nationwide.

She serves on the Training Advisory Board for the Sheriff's Office, ACA Accreditation Committee, was a Loaned Executive for United Way of the Mid South-2006, United Way's Allocations Committee, Shelby County Government's Health and Wellness Committee, County Lines Staff Member.

Peggy is married and has two children.

**Marcia Boyd**, Quality Manager, has worked for Shelby County Government since November 1996. After receiving her undergraduate degree from the University of Memphis, she trained at the University of Tennessee in nuclear medicine and worked in that field until she switched careers while at Baptist Healthcare to become the Director of Quality Management. Marcia holds a Masters in Public Administration from University of Memphis and a Master of Science from

the University of Tennessee Health Sciences in Medicinal Chemistry. She works in the Mayor's Administration under the Chief Administrative Officer, John Fowlkes.

Marcia served as a Senior Examiner with the Malcolm Baldrige National Quality Award for five years; is certified as a Quality Manager with the American Society for Quality; served as a past Chairman of ASQ, Memphis Section; serves as Vice President for the Greater Memphis Association for Quality; serves



**Marcia Boyd**

on the Adopt-a-School/Partnership Advisory Board, and is a past President for the Arts and Sciences Alumni Board of the University of Memphis. She volunteers as a tutor at Caldwell Elementary school through her church, Hope Presbyterian.

On a personal note, Marcia has enjoyed watching her two nephews grow up. Patrick is a recent graduate of Texas A&M and currently works for Dell in Austin and Robert is a student at the University of Arkansas.

**Joan E. Carr** is the Assistant Public Information Officer for the Health Department. A graduate of Rhodes College, she worked as a television news producer for 15 years before joining the Health Department's Office of Public Relations. While her main

occupation involves public information, media relations and risk communications, she's involved in many of the Health Department's employee activities. "I love this job because I literally learn something new everyday. The Health Department touches our community in so many different ways. It's great to work for an organization that is entirely focused on improving the health and well-being of everyone who lives in Shelby County."

Joan recently began leading an exercise class that several Health Department employees attend during their lunch break. "We do a half-hour of weight training with hand weights, and toning exercises using mats and exercise balls. We're stronger and trimmer than we used to be. It's proof that even just a half-hour of exercise, done consistently, can have a real, positive impact." Joan is married to Andrew Smith, a design editor for the Commercial Appeal. They live in East Memphis.



**Joan Carr**

**Jackie Coleman** is the Employee/Public Relations Coordinator for Shelby County Division of Corrections. Jackie began her career at the Division in 1979 and soon became involved in activities that established and promoted a favorable relationship with employees and the public.

Throughout her time at the Division, she experienced motherhood and spiritual

# Biographies on County Lines Liaisons



*Jacqueline Coleman*

growth, which undoubtedly was, a direct correlation of her success at the Division of Corrections. This also has allowed her to remain persistent and driven to attain her goals in life.

Jackie's employment with County Government started with her being a receptionist for Director William Hughes in the Administration Office. She was then promoted to Clerical Specialist A in the Human Resources Department, at that time there were only 130 employees. When Jackie was promoted to the position of Clerical Specialist A for the Human Resources Department she was the only clerical person who handled all the personnel matters. There was a time when there was not a Manager or Supervisor in Human Resources and Jackie was that lead person that everyone could call on for information. Her hard work and determination were soon rewarded. On July 1, 2006 Jackie was promoted to her current position as Employee/Public Relations Coordinator for the Division of Corrections. As an outstanding employee, wife and mother she continues to allocate her time to volunteer and coordinate many different functions for the Division as well as other commitments within her life.

Jackie is the wife of James Coleman and the proud mother of 2 beautiful children, son Brandon (18) and Arlandria (14). Jackie loves dress fashion and being a personal shopper. She truly has a gift for coordinating accessories and clothing. She works part-time at "Unique Boutique & Bridal" where she has worked for 15 years. Jackie also has a desire to reestablish her clothing business which was named after her, "Jackie's Choice."

Jackie loves music, watching television and coordinating functions for work and church. Jackie is a member of Mt. Gilead Church where she is actively involved in Charles E. Cartwright Hospitality Ministries.

**Donna L. Downen**, is a Family & Consumer Science educator with University of Tennessee/Shelby County Extension. She teaches nutrition, health, and food safety topics at community workshops, worksite trainings and health fairs; or by mass media. Links with area coalitions



*Donna Downen*

enhance Extensions' efforts, so she serves as a Board member for the local Arthritis Foundation, a member of the Regional Health Council and Healthy Memphis Common Table, Memphis & Shelby County Council on Aging, Tennessee Commission on Children and Youth, Shelby County Domestic Violence Council, the American Heart Association's Speakers Bureau, and the Shelby County Employee Wellness Committee. A 30 year Extension veteran (twelve years with Georgia Extension Service), Donna represents the Southern Region as Vice President for Extensions' honorary fraternity, Epsilon Sigma Phi. "Extensions' mission is to improve the quality of life for the citizens that we serve. It is a honor to see Shelby Countians make healthy lifestyle choices that will make our community an better place to live and raise families!"

**Nadolyn Woody-Dunigan**, Deputy Administrator of Pretrial Services, is a 29 year

veteran employee. She came to the county in 1977 in Personnel (H.R.), took a promotional step to the Public Defender's Office and came to Pretrial as a counselor in 1982. For nearly 25 years she has worked in almost every position within the agency. She is knowledgeable, able and a source of reference for her internal/ external customers. In 2004, she received and maintains certification from the Tennessee Bureau of Investigation as the Terminal Agency Coordinator for the department's use of the National Criminal Information Center.

In her diligence to pursue funding from the Office of Criminal Justice Programs, the office was awarded \$100,000 for three years for the implementation of a Day Reporting Center, a program of structured release for offenders.

She is on the Board of Directors with the Memphis/Shelby County Domestic Violence Council and was elected to serve a third term on the Board of Directors with Shelby County Federal Credit Union. She and her husband, David have fostered three children during their 16 years of marriage. She treasures time spent with family and her church.



*Nadolyn Woody-Dunigan*

She exerts the same energy in her secular life and in her ministry. An Associate Minister at Christ Missionary Baptist Church, she serves as Director of Disciple Development and a team member for the Harvest of Generosity (Grant Writing Ministry). She is a Certified Teacher-Trainer for Evangelism Explosion, Intl., Coral Ridge, Fla., which enables her to establish evangelism clinics worldwide. She received her BA in Criminal Justice from the University of Memphis and



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# Biographies on County Lines Liaisons

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attended Midwest Seminary. She is currently completing course work for an MA in Religious Studies at Memphis Theological Seminary. She loves music, reading and having a positive impact in the lives of others



*Lou Geater*

**Lou Geater** was hired in April as a legislative research analyst with the Board of Commissioners. Before coming to Shelby County government, Lou was project coordinator for the Uptown Alliance, a Christian non-profit organization located in the Uptown area of Memphis. Lou grew up in Memphis and graduated from White Station High, where he met his future wife, Kristin. He is also a proud Eagle Scout, and he credits the lessons he learned in Scouting for preparing him for success as an adult. In 2003, Lou graduated from UT Knoxville with a bachelor's degree in political science. He earned his master's degree from the University of Memphis in 2006. He enjoys reading, watching football, spending time outdoors, and sampling his wife's delectable cooking. Lou and Kristin are active members of Highpoint Church.

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**David Grist**, began working for Shelby County Government on February 26, 1973 as a draftsman in O.P.D. His primary duty was updating zoning maps. David later started to work with presentations and reports. When the graphic artist position came open at the print shop in 1975, Ed Porter, David's supervisor, urged him to apply and the rest is

history. David states: "It has been a unique experience to witness the creation of a mayor form of government and Shelby County's growth over the years. It has been an honor to work with and to have known all the people involved over the years. It has also been exciting to have been a part of the evolution of printing and graphic arts into the digital age."

David was born in Memphis and graduated from Bartlett High School. In 1970 he joined the U. S. Air Force and later moved to the Tennessee Air National Guard, attaining the rank of Staff Sergeant. David attended State Tech where he studied architectural engineering and later studied at



*David Grist*

Memphis State in print production camera. He is married with 2 sons, 3 step-sons and blessed with 11 grandchildren. David's wonderful wife of 13 years, is named Linda. He states "We are fortunate to live on the family farm that has been passed down through my family since 1840. As a farmer at heart, I do as much as time permits and look forward to spending much more time at it in the near future."

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**Gwen Harvey**, Grants Coordinator with the Division of Planning and Development (DPD) Regional Services Department. Gwen has been with the county since 1979 where she began her career in DPD as a Clerical Specialist II in the Administrative office. She came to DPD from the City of Memphis where she had previously worked four year in the General Services Department.

After several years of working in

the administrative office, Gwen was promoted to a Program Administrative Specialist in the Memphis Area Ride-share program where her knowledge and experience in grants administration played a vital role in managing funds allocated by the Tennessee Department of Transportation (TDOT) for the rideshare program. She was the lead staff person in developing and designing rideshare program services, employer marketing strategies and implementation of selected commuter related studies for the Memphis area. During her time in rideshare, she served on many transportation committees and professional boards such as the *South-east Chapter of Association of Commuter Transportation*, a regional board of commuter transportation professionals where she served as Vice-President for two terms.

Over the years, Gwen has demonstrated an exemplary work ethic which has earned her the respect of co-workers, management and her colleagues of business professionals.



*Gwen Harvey*

Under the reorganization of the Regional Services Department, Gwen was promoted to Grants Coordinator, and assigned the major responsibilities of managing day-to-day financial operation of funds received from TDOT for projects under Regional Services Department. Her job as Grants Coordinator collectively utilizes her 30 years experience in grant administration, management/supervisory skills, Public Relations, and Human Resources where she provides staff support and supervision. Gwen is a member of

# Biographies on County Lines Liaisons

Mississippi Boulevard Christian Church where she enjoys serving and teaching the youth ministry, discipline bible studies, and participation in the dance ministry.



*Pat Herndon*

**Pat Herndon** is a Computer Graphics Artist at the Shelby County Print Shop. She works directly with Shelby County employees to meet their individual needs for many different types of print media helping everyone to provide what is necessary to produce their jobs and meet their deadlines. Pat looks upon everyone's printing needs as different and the need for individual attention to each job is necessary. Pat enjoys the mental stimulating challenges due to the many differences required to produce each job.

She came to work for Shelby County Government in 2000 from the Memphis Police Department's Photo Lab. At MPD she worked as a photo lab technician, shot photographs in the studio, on ground and in helicopters, processed film and prints and incorporated computer graphics in the Photo Lab, working directly with law enforcement officers.

Pat has worked as a Commercial Artist, Designer and Print Production Manager for 37 years for many of the Advertising Agencies, Printing Companies, Photographers, Advertising Art Studios and privately owned corporations in Memphis and had her own freelance business. She won two Addy Awards; Addy Silver Certificate and Cranes Paper Award.

Her daughter, Branden Herndon, recently graduated in Business Management and made the Dean's List from the University of Memphis.

Branden, also is talented with Fine Arts and Photography. Pat's brother, Mike Somers, is a semi retired Memphis Commercial Designer, Commissioned Fine Artist, Photographer and has his own Advertising Business in Hawaii.

Pat is grateful for all her talents and her family's. Some of her hobbies include working and "playing" in computer graphics software, refinishing old antiques, creating handmade toys, music, the mountains and fly fishing.



*Toya Mason*

**Toya Mason** has been employed with the county since 1990. Starting out at Juvenile Court, she soon saw an opportunity for change and challenge and moved to the Division of Corrections in 1991. Toya has stayed active mentally and physically since being at the Division where she once served as a Loan Executive with United Way for Shelby County Government, coordinator for Life-Blood, Operation Feed, Angel Tree, the Greater Memphis Arts Council, the Black United Fund, Correction's Week Committee member and meeting chairperson. Toya volunteers throughout her community in various neighborhood associations and churches, coordinating fashion shows for their fundraising events benefiting student scholarships or family life centers. Toya is also a member of the Shelby County Volunteer Support Committee where she has served as chairperson for more than 7 years. This organization (whose clients are referred by the Tennessee Department of Human Service) annually raises money through a Love Breakfast to provide shoes for chil-

dren and a Fashion Show and Luncheon (show coordinated by Toya) that provides medical assistance, food, and etc. for the elderly and mentally challenged adults referred by the Tennessee Department of Human Services Adult Protective Services. Toya is a past recipient of the Ester Award (Women in Ministry) and other numerous awards. Toya loves organization and is currently organizing her 25<sup>th</sup> High School Class Reunion (Southside) and coordinating weddings. She majored in Communications at the University of Memphis and once did a weekly talk show on WAVN 1240 radio station called "Let's Talk". Single with no children, Toya enjoys cooking the old fashioned way, gospel and jazz music, family, reading, water, writing poetry and helping others to always see the positive side of life.

A member of New Salem Baptist Church-Parkway for more than 19 years, she is an adult Sunday School Teacher and was awarded Teacher of the Year in 2006. Favorite scripture: "Who can find a virtuous woman? For her price is far above rubies..."



*Gwendolyn McClain*

**Gwendolyn D. McClain** is the Director of Communications and Public Affairs for Mayor A C Wharton and Shelby County Government. She started with the County in the fall of 2005 and her department is responsible for communications and public affairs in the divisions under the Mayor's Administration including media relations, community/



# Biographies on County Lines Liaisons

public outreach, County Lines, the Intranet and Internet, the development & implementation of communication, branding and marketing projects, and special projects. Her department also creates new tools for communicating to all staff employed in County government. The upcoming County Talk Show on Comcast is one of those new projects. Her department also reaches out to other elected officials within Shelby County on projects that require the services they provide.

Prior to working at the County, she spent 7.5 years at Saint Francis Hospital in a similar capacity and 2 years at WestRogers Communications as an Account Executive. Since arriving in Shelby County, she has always been very involved in the community. She currently serves as the County liaison on the Downtown Neighborhood Association, Memphis & Shelby County Music Commission and joint liaison on the Memphis & Shelby County Film & TV Commission. She has been a member of Downtown Rotary for over 3 years and tutors young students in reading at the Downtown Elementary School through Rotary. She has also been the President of her homeowner's association for the past 4 years.

Gwendolyn loves spending time with family and friends, working for Mayor Wharton and the staff & citizens of Shelby County, playing and watching basketball, playing golf, working out at the Fogelman YMCA, reading (frequents the Main Library), listening to music and going to the Malco movie theater. She also enjoys traveling around the U.S. as well as abroad. As a Northern California native, she truly appreciates beautiful waterways and the Mississippi River is no exception. She tries to spend as much time at the Mississippi River as possible.

**Ivette Monzón**, Assistant to Shelby County Mayor on Hispanic Affairs, Shelby County Government

A native of Costa Rica, she came to the United States 27 years ago, graduated from the University of Memphis with a degree in Arts and Sciences majoring in Spanish and a Minor in Business Economics. She is a graduate of the 2007 Leadership Memphis Executive Class.

In 1990, Mrs. Monzon created The Tennessee Language Institute, along with

instructors from the National Association of Judiciary Interpreters and Translators (NAJIT) from Texas. She trained the first ten Certified Legal Bilingual Interpreters and Translators for General Sessions Criminal Court system. Mrs. Monzon has been a Certified Interpreter and Translator for 17 years.

As the Assistant to Shelby County Mayor A C Wharton on Hispanic Affairs, she acts as a liaison to cultivate ongoing communication between Shelby County Government and the Hispanic community and to establish and maintain collaborative outreach efforts with other programs/agencies with similar goals.

Ultimately, the position is charged with educating Hispanic citizens how to ascertain county services designed to improve the quality and safety of life and to assure that the Hispanic Community is not denied from participating in Federal programs and Grants.

Prior to working for Shelby County she worked at AutoZone Inc, as Program Administrator for the Training and Development Department where she was responsible for translating all data and technical training materials, along with her team she translated into Spanish WITJR the AutoZone parts search system.

Ivette plays a big role in the community, she serves as a Board member in the Hispanic Business Alliance or Hispanic Chamber of Commerce, Le Bonheur Children and Parents Board, Latino Memphis, Hollywood Healthy Community, and Moses Coalition in Infant Mortality. She is a volunteer Interpreter for St. Jude Children's Hospital.



*Ivette Monzon*

**Brent W. Perkins**, Fire District Planning / Public Information Officer, Shelby County Fire Department.

Born in St. Louis, Missouri in 1964, he is married to the former Christy Castellaw of Memphis, TN. Brent's current duties include, SCFD operating revenue program, GIS electronic mapping integration to the fire services among other technical improvements including AVL (automatic vehicle locating) and Pictometry (very high resolution aerial photography). Responsible for media coordination and representation for the SCFD, and creator and web administrator for the SCFD's website: [www.scfdsn.com](http://www.scfdsn.com). "I've had many jobs and have met many very fine people in the positions that I've held. I've never been so proud to be a part of something as noble as the fire services. In other jobs you put in your eight hours and head for the house and do not normally have anything else to do with the people you work with. The fire department is so different. The people here have taught me that in



*Brent W. Perkins*

this industry, you're never really off. I watch the way they work and the things they do and I am always awestruck. The closest thing to it is the experience I've had with military personnel. But there, the "battle" can end. Here you're going to go on several battles each day. Any one of which can permanently change your life. Our firefighters are incredible."

I will always be very grateful to each of them for allowing me into their fraternity. For teaching me their craft and for their brotherhood. It is they who have given me the most valuable lessons so far.



# Biographies on County Lines Liaisons

**Tara Tate** is the Communications and Public Affairs Specialist for Mayor A C Wharton. Tara has been employed with the County since 1994. Tara's first assignment as a County employee was in Human Resources as a clerical specialist b/ receptionist. She was then promoted to secretary and served as receptionist in Mayor Rout's office. During Mayor Wharton's administration, Tara was promoted to Executive Secretary to the Executive Assistant and Public Affairs Officer. With increasing responsibilities, Tara was pro-



**Tara Tate**

moted to her current position. Tara is the widow of Cornelius Tate and mother of 4 beautiful children, son, Tristan, 17, and daughters, Trivia, 15, Taylor, 13 and Tasia, 12. Tara loves to cook and has enjoyed that passion since a young child. Tara loves all types of music, reading, dancing and watching television including sports. Tara has been on television as a contestant on the Weakest Link Game show and frequently enters contests. Tara earned a bit part in a short movie, "Secrets" through her job exposure. Tara has won several recipe contests and continues to enter them keeping her eye out for the big prize win. Tara attended Memphis State University and Tennessee State University as an English major.

Tara was a member of the TSU "Aristocrat of Bands" Marching Band and was one of the first recipients of the Holiday Corporation's scholarship by Holiday Inns founder, Kemmons Wilson.



**Yvonne Tate**

**Yvonne Tate** is the Employee Activities Coordinator in the Department of Human Resources. Yvonne has been employed with the County since 1977. Yvonne has served in many facets of HR beginning her career in the payroll section and subsequently working in Staffing, Compensation, and Budget by way of temporary assignments and/or promotions. She served as supervisor of Human Resources at the Health Department for six years until receiving the call to her current position.

Yvonne is single and the proud mother of DeVonne Knowles, an employee of the Sheriff's Office. She is most proud to be the grandmother to grandsons, LaBarry, 7 and LaBrandon, 4. Yvonne loves to read and travel. She enjoys singing in her church choir.



**Hats Off**



Hats off to little Joshua Thomas McCray, son of Corrections Deputy Sergeant Jacqueline Smith and Officer Polk McCray of Juvenile Court for a "Job Well Done"



Joshua is a first grader at Southern Avenue Charter School. Joshua has received outstanding recognition for being on the Principal's Honor Roll and Perfect attendance. He is enrolled in the Kaleidoscope Program and participates in Suzuki Piano and Taekwondo where he is the captain of the first graders.

Joshua speaks three languages, Spanish, Japanese and French and has a passion for airplanes and their functions and learning about pilots. Some of his hobbies include keeping physically fit, playing the keyboard, piano and organ, electronic games, making music with his mouth, watching television and reading.

Joshua also likes community service, he loves spending time with the elderly residents at St. Peter Nursing Home where his Great Grandmother resides.

Joshua is the grandson of Retired City Court Clerk LaJoyce Smith and cousin to Sgt. Lawanda Talley, Officer Guyton Moore and Officer Stephanie Bowden of the Jail Division.

**Joshua, keep up the good work!**

## New County Talk Show on the Horizon...

The Office of the Mayor is proud to announce the start of a new cable talk show dedicated to informing staff and citizens about the happenings in the County, under the Mayor's Administration, as well as on other related topics. The talk show will air on Comcast starting this Fall 2007.

We are excited to bring you an innovative talk show that is a cross between Oprah, Jay Leno and David Letterman. Citizens of Shelby County will be able to view a total of eight 30-minute taped shows and four 1-hour live call-in shows between Fall of 2007 and Fall of 2008.

We are looking for two (2) County staff people who are ready to be local celebrities. If you always knew you were a star, here's your chance to show the community! If you are bold, brilliant, fun, outgoing and comfortable in front of the camera, WE WANT YOU! We need County staff to audition to host our County Talk Show. We plan to select two staff members to share the hosting duties. Our staff search for the County Talk Show hosts will start in late July. Over the next few weeks, you'll receive more details on the auditions. This opportunity is available to any staff person who currently works for Shelby County Government.

If you are interested in learning more about the upcoming auditions for the County Talk Show, please email [gwen.mcclain@shelbycountyttn.gov](mailto:gwen.mcclain@shelbycountyttn.gov).

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# Corrections

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(NPC Liaison: Jackie Coleman)

## BOBBY DUNAVANT PUBLIC SERVANT AWARD WINNER

Dave Barber, Deputy Administrator, Administration & Finance Department at the Division of Corrections received the 2007 Distinguished Bobby Dunavant Public Servant Award. This prestigious award was established to commemorate long-time Shelby Probate Court Clerk Bobby Dunavant. Two recipients are selected each year that best represent the qualities Bobby Dunavant demonstrated during his term as Probate Court Clerk.

Dave has been employed with the Division of Corrections since April 16, 1998, first as the Manager of Finance and currently as Deputy Administrator. He is entrusted with approving and processing the expenditures of millions of dollars. Dave is responsible for ensuring that Division's compliance with Shelby County's guidelines for grant funds and purchases. He is responsible for ensuring that all grant funds are used properly and that all other purchases at the Division (including all food and cleaning supplies) are completed in accordance with proper policy & procedure. Dave is remarkably modest in his demeanor and interactions with all staff members. He sets an outstanding example for other administrators on how they could also maximize the effort of their employees and create a cooperative atmosphere in the workplace. Dave has an open-door policy and responds immediately to both e-mail and telephone messages. He is an absolute wealth of information and really an expert on the smallest details of all of the different departments under his responsibility. He supports the continued development, success and advancement of others. When a staff member is ill or injured on the job, Mr. Barber will pitch in and pick up the slack to make sure that the work gets done. Mr. Barber sees all of his employees as multi-dimensional and demonstrates respect and



understanding of their needs, not just from the perspective of their job functions but from the perspective that they each are complex with opinions, needs and desires. Mr. Barber always puts family first. One of the grant-funded programs Mr. Barber administers at the Division is a special visitation program for children of incarcerated parents. We need more faithful, loyal and dedicated employees like Mr. Dave Barber. On April 18, 2007, at the Peabody Hotel there was a luncheon in honor of the two Bobby Dunavant Public Servant Award winners. Mr. Barber keep up the good work, we're all proud of you and your achievements.

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## National Correctional Workers' Week

On March 12, 2003 the U.S. Senate Resolution 32 designated the first full week in May as National Correctional Employees Week. Citing the "vital role played by Correctional personnel, in protecting the rights of the public to be safeguarded from criminal activity and the demanding circumstances and dangers faced by Correctional Staff in their daily lives. Senate Resolution 32 recognized the men and women who work in some of the most dangerous places in the United States.

The government agencies involved in this year's activities were: Federal Correctional Institution, Mark H. Luttrell Correction Center, Shelby County Division of Corrections, and Shelby County Sheriff's Office (Jail).

To start this fun-filled week of festivities there was an Opening Ceremony that was held Monday, April 30, 2007 at the Division of Corrections. All agencies were represented. The ceremony saluted the dedicated men & women employed in the Corrections profession, followed by food and the companionship of peers in a congenial atmosphere. This was only the beginning of the comradeship displayed throughout the week.

On Wednesday, May 2, 2007 there was a Memorial Service held in honor of our deceased Correction professionals. The memorial service was held at Hope Presbyterian Church located at 8500 Walnut Grove. A candle was lit in remembrance of our deceased employees, from each individual agency. The speaker for the occasion was Dr. Darrell Shack, pastor of Greater New Liberty M.B. Church. To end this fun-filled week, there was a banquet and picnic.

The banquet was held on May 4, 2007 at the Holiday Inn (University of Memphis Campus), along with the picnic that was held at the Federal Correctional Institute. These were two of the most highlighted events. The speaker for the banquet was former Director of the Division of Corrections, Commissioner George Little. The picnic followed on Saturday, May 5, 2007. As always the food was wonderful and the employees and their families appreciated and enjoyed the activities of the day.

Thanks to all agencies and staff that made this year's Correction Professionals Week better than ever.





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# Community Service

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(NPC Liaison: Toya Mason)

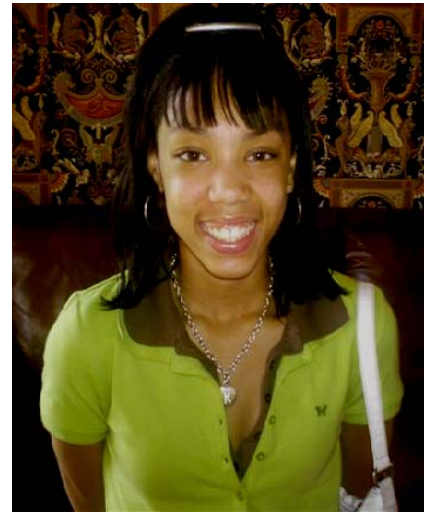
## Rising Star



Keira Garrett is a 7<sup>th</sup> grade student at Snowden Middle School where she holds a 4.8 grade point average. Inducted into the National Junior Honor Society on March 6, 2007, Keira is cur-

rently a member of the West Team (student's location) and the G.R.E.A.T. (Gang Resistance Education and Training) Program in which she received training at Rhodes College. Always excited about school, Keira's favorite subjects are Social Studies and Pre-Algebra. Although strict at times, her favorite teacher is Mr. Estes who teaches Science.

As early as the 5<sup>th</sup> grade, Keira has shown that she stands out among her peers. She is a past recipient of the William H. Sweet Award, 5th grade Class Vice-President, and Editor of the school newspaper. Well known at Snowden by teachers and students by her many accomplishments, Keira hopes to one day earn a degree in Finance.



When questioned how she does it all, her response was, "I probably would not have made it through a lot of things without the help of my parents and grandparents". Keira is the grand daughter of Mrs. Charlzetta Garrett who works in CSA Weatherization/LIHEAP Department.

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# County Attorney

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(NPC Liaison: Marcia Boyd)

## CONTRACT ADMINISTRATOR

Every contract to do business with Shelby County Government's many divisions and elected officials must be prepared and/or reviewed by our Contract Office, which is part of the County Attorney's Office. Pamela Skelton is the Administrator. Those who face her on the other side of the bargaining table learn quickly she's the toughest lawyer they've ever dealt with!

Pam graduated from the University of Mississippi Law School where her classes with professor A C Wharton, Jr. led to her being hired as an Assistant Public Defender. Pam was assigned to the Major Violator's Unit, which handles some of the most difficult criminal cases. She worked for the Wharton Law Firm before going to work at AutoZone, where she developed a reputation as a skilled negotiator.

All of that experience has served her well in the five (5) years she has been in Contracts. She has successfully negotiated the biggest contract in Shelby County history and is currently working on another that

involves Shelby County and five (5) other governments. Pam protects the County during negotiations to make sure we get the best service for the best price. Since Pam has been with Contracts, the number of new contracts has almost doubled, from approximately 900 in 2002 to an anticipated 1700 in 2007!!!

Every contract involving Shelby County must be signed by the Mayor. Depending on the amount involved in the contract, the County Commission must review and ap-



*Pamela Skelton, Bernita Poole, Vicki Dillner, Jasmine Morrison-Williams and Kathy K. Johnson.*

prove it through a Resolution.

Pam credits all of her co-workers for making it possible to keep up with such a high volume of work in an efficient manner. Assistant Contract Administrator Kathy K. Johnson shares the duties of preparing, negotiating, and reviewing contracts, and works closely with Purchasing and EOC in LOSB issues. Legal Secretary Vicki Dillner prepares drafts and works closely with attorneys in making changes to contracts that are negotiated, works with all county departments and elected officials, and transitions bid files from Purchasing to Contract Administration. Bernita Poole and Jasmine Morrison-Williams, are the Contract Specialists. They make sure all of the documents have the necessary signatures, including the Mayor's, and work with all county departments and elected officials. Bernita handles the matters that require County Commission approval and she makes sure that clients' matters meet the deadline for the Commission's agenda. Bernita handles all non-Resolution matters.

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# Courts

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(NPC Liaison: Nadolyn Dunigan)

## Judge Karen Massey

### SHELBY COUNTY GENERAL SESSIONS CRIMINAL COURT

On September 1, 2006, Judge Karen Massey assumed her duties as the newly elected judge for Division XI of General Sessions Criminal Court. Judge Massey is the third judge to have graced the bench in Division XI since General Sessions Criminal Courts opened in September 1982.

Judge Massey, a native Memphian, took the gavel with several years of experience in the criminal justice arena. Prior to her election as judge, she served for nearly eight years as a Criminal Trial attorney for the Shelby County Public Defender's Office.

She completed assignments working in both General Sessions Criminal Courts and State Criminal Courts. While assigned to General Sessions courts, she worked on the Felony team.

Judge Massey also brought with her to the bench an array of experience received as an officer in the United States Air Force. She served as a Captain in the Air Force from February 1988 until February 1992.

During her tour of duty, she completed



*Judge Karen Massey*

Intelligence School, Combat Survival Training and received the Air Force Commendation Medal with One Oak Leaf Cluster as well as the Air Force Achievement Medal.

In her duties, Captain Massey also served as Deputy Director of Intelligence in the Northeast Air Defense Sector at Griffiss Air Force Base in New York.

Her duties included briefing commanders on Threat Assessment. Her assignments took her within the states and to other parts of the world to such places as the Republic of Korea and Germany. She also served during the first Gulf War.

A graduate of Bishop Byrne High School, she served as class treasurer and based on her excellence in performance was listed as a "Hall of Fame Senior."

Judge Massey graduated Cum Laude from Memphis State University where she was also on the Dean's List. With an undergraduate degree in Criminal Justice, she furthered her education in this area receiving her Juris Doctorate degree from the University of Memphis Cecil C. Humphrey School of Law.

A parishioner of St. Francis of Assisi Catholic Church, she is the daughter of Doug and Sandy Massey. Judge Massey has an active six-year-old daughter, Samantha, who keeps her busy with activities such as ballet, tap dance and T-Ball. She enjoys reading, traveling fishing and spending time at the beach.

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## Deborah Manning Thomas Appears in "Tear Down the Walls" Concert



Deborah Manning Thomas, a receptionist for the Criminal Court Clerks' Office was a featured soloist on April 19 in the nationally recognized production of "Tear Down the Walls" concert. This was an interfaith, multicultural, community-wide gathering of teens, children, community choirs, musicians and community leaders at Hope Presbyterian Church. Deborah along with the creator of the production, Rick Recht, sang, "Let My People Go", "We Shall Overcome", "Tear Down the Walls" and "Lean on Me". The program was a family-friendly musical approach to promoting social responsibility with a message that universally appeals to all faiths, calling individuals to do their part in promoting unity. Choirs performing were New Direction Youth and Adult, Hope Adult, Nueva Direction, Jewish Youth and Stax, Memphis Teens. Special messages were delivered by Reverend Dr. Samuel "Billy" Kyles, Mayor A C Wharton, Jr., Dr. Craig Strickland, and Dr. Stacy Spencer.

Deborah Thomas has a long singing career beginning at age six. Her real love is Gospel music and she is usually found each Sunday at Christ Missionary Baptist Church in her duties as choir and praise team member. She also has appeared in the movies "Wattstax", "The Firm" and "Hustle and Flow". Deborah is the mother of two sons, one daughter, a daughter-in-law and a terrific grandson.



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# Courts

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(NPC Liaison: Nadolyn Dunigan)

## SHELBY COUNTY JURY COMMISSIONER'S OFFICE Provides Jurors for Twenty-four Courts in Two Buildings



Left—Right: Tiffany Kimmons, Tanya Pruitt, Clyde Carson, Phyllis Martin and Brigitte Rodgers

How does an office operate with over 40 years of combined experience? It is a “well run” office. This is a description of the Shelby County Jury Commission at 157 Poplar Avenue.

The Shelby County Jury Commissioner, Clyde Carson and his team of employees work hand-in-hand to show the citizens much respect and gratitude for the services they render throughout the year.

Carson has more than 15 years of employment in the Jury Commission office. He came to the commission, in September 1992 as the assistant to former Jury Commissioner, David Toney. Upon Toney's retirement, Carson was appointed in January 2002. He will complete his 27<sup>th</sup> year of employment with Shelby County in June 2007.

Other jury commission team members have a combined 27 years of service with the office. Tiffany Kimmons serves as Assistant Jury Commissioner with nearly 10 years experience. Brigitte Rodgers has 7 years experience. Tanya Pruitt and Phyllis Martin each have 5 years of experience.

Carson states without their dedication, they could not handle the volume of jurors

who pass through the office on a weekly basis.

With approximately 350 jurors reporting each week, the Jury Commission is responsible for furnishing jurors to 24 state courts which includes: 10 divisions of Criminal Court, 3 divisions of Chancery Court, 9 divisions of Circuit Court and 2 divisions of Probate Court.

According to Carson, jurors are needed for forty-seven weeks of the year in Criminal Court. Jurors serve for twenty-six weeks or less in the civil courts: Chancery, Circuit and Probate divisions.

This office completes a computer mail-out of 10,000 invitations to citizens five or six times per year. The Jury Commission uses the word “invitation” instead of subpoena as a result of the qualification process that is involved in the drawing of a Jury Pool.

Typically, a person is called once every ten years; however, there have been occasions when a citizen has received an invitation more than one time in the ten-year period.

Carson explains the Shelby County Jury Commission is one of few commissions in the country that conducts qualifying sessions for jurors. For each jury pool, there

are always two qualifying sessions held at the Cook Convention Center in the morning and afternoon. At that time, perspective jurors are questioned collectively and individually regarding their qualifications to serve as a juror.

There are exemptions for being selected as a juror. These exclusions include:

- A person is over 70 years old.
- Person no longer lives in Shelby County (with verifiable, legal documentation of address in another county)
- Exemption based on reasons as stated by the Americans with Disabilities Act .
- Have a Conviction of an infamous felony or theft offense.

There are also legal exclusions such as:

- Active military duty
- Full time student (enrolled with 12 hours as an Undergraduate or 9 hours as a Graduate Student).
- Served as a juror in the past 10 years.

The most common apprehension to serving on Jury Duty is being called as a sequestered juror for a murder trial. Jurors do not want to be away from family and friends. To put a perspective juror's mind at ease, Carson states, “The average length of each case is three to four days for jury cases. Most jurors are excused by Tuesday evening.”

While waiting to be called on a jury, jurors pass the time reading, meeting and talking to others. Many take the opportunity to help others on Wednesday by donating blood in the LifeBlood Van parked on Poplar Avenue.

He jokingly gives his philosophy of life as: “We work because we have families and we don't have families because we work.”

He states he and his staff operate like a team. He has informed them, “If I leave [this office] tomorrow, I'll haunt you if you don't run it just as well without me.” Carson states he appreciates “good health” and the accrual of sick leave shows he tries to remain in good health. He gets plenty of exercise during his walks between buildings with perspective jurors.

# Elected Officials

(NPC Liaison: Marcia Boyd)

## BUILDING FOR THE FUTURE (BFF) PROGRAM RIBBON CUTTING CEREMONY

Seventeen years ago, Mayor Wharton who was at that time the Chief Public Defender for Shelby County initiated the BFF Program. It is a collaborative effort to train inmate students in the construction trades while building homes for low-income families. Since then the program has trained over 2,500 inmate students from the Shelby County Correction Center and while building homes for over 250 low-income families. Students who do well in the program are accepted in the Carpenters' Union apprenticeship program upon their release. BFF has won numerous awards including an Innovation in American Government Award from Harvard University in 1999.

On April 2, 2007, Mayor Wharton and Mr. & Mrs. Larry Watkins cut the ribbon on the new BFF home at 1902 Vollentine for the Watkins' and their two children. This home was one of five homes built in 2006, with Youth Build grant funds obtained by Shelby County Department of Housing and CHODO grant funds obtained by City of



Memphis Department of Housing and Community Development. Continuation grant funding has been obtained from the Workforce Investment Network to operate the program through 2007.

The partners in the BFF Collaborative are the Shelby County Public Defender's Office, Shelby County Department of Corrections, Shelby County

Department of Housing, Shelby County Department of Grant Development, City of Memphis Department of Housing and Community Development, Workforce Development Network, VECA Community Development Corporation and Carpenters' Union Local No. 345.

Mayor Wharton traveled to Baton Rouge, LA on May 3, 2007, to share this concept at the Black Mayor's Conference as a possible resource in rebuilding efforts and as one of the components of Mayor Wharton's Prisoner Reentry Program for inmates.

For questions about Building for the Future or information on eligibility for a home through the program, call (901)276-1701.



### *Congratulations to...*

Marie Holyfield who has received her Cadastral Mapping Specialist (CMS) designation which recognizes professionalism and competency in cadastral techniques that support proper valuation for tax purposes, property tax administration and property tax policy. In order to receive this designation, Marie had to complete 30 hours each in three IAAO Courses: Fundamentals of Real Property Appraisal, Principals and Techniques of Mapping and Cadastral Mapping Methods and Applications as well as the IAAO online Standard of Practice and Professional Ethics Supplement. Marie also had to pass an eight-hour Case Problem on Cadastral Mapping test and a four-hour CMS Master Examination. According to Chuck Blow, Marie is the only person to currently hold the CMS in this area. Marie received her Associate Degree in GIS-Engineering Support from Southwest Community College. This extraordinary amount of study is in preparation for receiving her Tennessee Master Assessor (TMA) Assessment Level V certification.



# Elected Officials

(NPC Liaison: Peggy Bailey)

## Optimist Club Honor Shelby County Deputy as “OFFICER OF THE YEAR”



*Optimist Award picture...L to R Sheriff Luttrell, Mrs. Evonne Seimer, Optimist Club "Respect for the Law Committee", Deputy Charles Crossley, his mother, Mary Crossley and Mr. Don Seimer, Optimist Club "Respect for the Law Committee."*

The Memphis and Shelby County Optimist “Respect for the Law Committee” made up of representatives of the 12 Optimist Clubs in Memphis and Shelby County, named Shelby County Sheriff’s Office Deputy Charles Crossley “Officer of the Year” May 3, 2007 at the Criminal Justice Center.

The Optimist Club has since the 1960s, given awards to deserving officers for their exemplary service to the community. “We are grateful to the Optimist Club for taking time to honor Deputy Crossley. He is an excel-

lent officer and truly exemplifies the professional standards of the Shelby County Sheriff’s Office,” said Shelby County Sheriff Mark Luttrell, Jr.

Deputy Crossley is assigned to the Traffic Bureau of the Shelby County Sheriff’s Office. He has served in that position for the past seven years.

“He is a role model demonstrating professional ethics and he’s compassionate in his dealings with peers and the citizens he serves,” said his commanders on his nomination to the Optimist Club.

Deputy Crossley has gone beyond his duties and responsibilities by developing the Motorcycle Squad Instructor’s Manual.

Deputy Crossley, 42 hired on with the Shelby County Sheriff’s Office in 1996. Before joining the Traffic Bureau, he was assigned to the Patrol Division.

Presenting the “Officer of the Year Award” were Mr. and Mrs. Don Seimer, who are active in the Optimist Club and serve on the club’s “Respect for the Law Committee”. Deputy Crossley’s Commanders in the Traffic Bureau and others from the Sheriff’s Office joined Sheriff Luttrell at the ceremony. Deputy Crossley’s mother, Mary also attended the event.



*L to R - Inspector John Yancey, Sgt. Jimmy Dollahite, Deputy Charles Crossley, Sgt. Larry Lindsey, Lt. Calvin Harris, all from the SCSO Traffic Bureau*

## Shelby County Jail East Recommended For Accreditation

“NOT ONE BUT TWO”, the staff at the Shelby County Sheriff’s Office Jail Division are reeling from all the “HYPE”. on Monday April 30, the staff at our women’s facility welcomed the auditors from the American Corrections Association as they prepared to audit the facility.

As you remember, the accreditation team lead by Sgt. Debra Hammonds recently completed the accreditation of the main facility at 201 Poplar. In June of 2006 they turned all their energy and efforts over to Jail East to prepare for this day. On Wednesday, May 2<sup>nd</sup> we were told we are being recommended for accreditation with a score of 92.5.

The Jail East Facility at 6201 Haley Road opened in June 1999 to accommodate our female population. The facility is commanded by Capt. Patricia Fields with over one-hundred sixteen employees.

Accreditation is awarded to only the “Best of the Best” in the corrections field with over 3000 jails in the country there are less than 200 that are accredited and we are “Ranked With The Best”.

Our hats go off to Chief Jailer James E. Coleman for his outstanding leadership and direction which contributes to this great accomplishment.

### Fun Facts!!

#### *Did you know??*

Volney, the lion who roared at the beginning of all the old MGM movies, lived at the Memphis Zoo until his death in 1944.

Memphis is the hardwood capital of the world, has the world’s largest artesian well water system, and is the only five-time winner of the nation’s cleanest city award.

In the business world - Shelby County contains, FedEx, the world’s largest overnight package delivery company, Lonestar—one of the busiest cement terminals in the country—Cleo Wrap, the world’s largest manufacturer of Christmas wrapping paper, and the world’s first self-service grocery store, “The Piggly Wiggly”

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# Employees of the Quarter

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(NPC Liaison: Yvonne Tate)



*Left to Right First Row: Carlton Brown, Margaret McCallum, Mayor Wharton, Barbara Gant. Left to Right Second Row: Glenda Slater, William F. Mulligan (4th qtr 2006), DeShaun Bailey, and Richard Desaussure, III.*

## Bios for Employees of 1st Quarter 2007

**DeShaun D. Bailey**, a Deputy Court Clerk for General Sessions Criminal Court, has been with the county since 2001. DeShaun is one of the most humble, even tempered, friendly people you'll ever meet. He is endeared by every employee in the office, from co-workers to the management staff. DeShaun has shown outstanding performance, particularly in regards to retention of court documents. One year equates to approximately 100,000 court jackets. It is a very lengthy and tedious process. With DeShaun as the lead person, this task, which used to take several weeks to complete, is usually completed in one (1) week. Yes, he is that efficient. DeShaun has been very involved in developing a new file system for disposed and active case files. Due in large part to DeShaun's hard work and efficient manner this office has become a model of efficiency for Shelby County Government. His versa-

tility allows his skills to be utilized throughout the office. He routinely performs duties in three different sections of the office without complaint. He is native Memphian, a graduate of Southside High School, and single. He cares for both his parents who are disabled as well as a younger sister. He enjoys basketball and football.

**Carlton Brown**, a Deputy Court Clerk in Chancery Court, has been with the county since 2001. Carlton demonstrates a positive and pleasant attitude with everyone. He is responsible for a multitude of tasks and can be found exhibiting outstanding work performance. He developed and implemented a billing system for document copies from other courts that are necessary for the child support department. As a result he has collected a significant amount of funds for Chancery Court/Shelby County. He developed a process for notification of income assignments, expediting the collection of child support throughout the state. When he is not busy with his own heavy workload, he assists others. Carlton is single and a native of Chicago, IL. He attended West Memphis Senior High School and graduated from the University of Arkansas at Pine Bluff with a BS degree in Criminal Justice. He is active in his church and likes to sing the gospel. He enjoys helping others, friend or stranger. He volunteers at his church and the Wonder City Boys Club in Arkansas. He also enjoys bowling.

**Richard Desaussure, III**, an Attorney with the Criminal Court Clerk's Office, has been with the county since 1995. Richard is always ready to assist any of the three (3) divisions of the Criminal Court Clerk's Office. He is tireless in his legal research as it applies to the specific departments and stands ready to work with others to refine ideas and suggestions in order to determine their legality. He does all this in addition to his assigned job duties. He used his expertise and knowledge of the legal system to create an automated bankruptcy collection system of his own design, significantly increasing our collection of fees. As a result, monthly bankruptcy collections/revenues have soared from approximately \$11,000 per month to a relatively steady \$37,000 per month. For the years of 2005 and 2006 this system collected over \$400,000 in revenue while making no demands on other staff. Prior to his tenure, the process was extremely time consuming and cumbersome. Now individuals are identified quickly. Richard recently lent his expertise to the Election Commission and other offices to initiate and streamline a system for convicted felons wishing to have their voting rights restored. He is married to Suzanne and they are the proud parents of Rachel, 15 and Richard, IV, 13. A graduate of University of Notre Dame with a BS degree in Civil Engineering and of the University of Memphis Law School, Richard enjoys playing chess and serves as the Chairman of Volunteers for the Mid-South Air Shows. He also is a private pilot.

**Barbara A. Gant**, a Clerical Specialist A with the Assessor's Office, has been with the county since 1999. Barbara has an extremely beautiful and professional attitude and is always ready to assist others without complaint. When she's assigned a task she determines it's level of priority and what needs to be done. She completes it in a timely manner and reviews her work to ensure it's done right the first time. She is very knowledgeable and skillful in the execution of her duties. During the course of her duties she discovered properties



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# Employees of the Quarter

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*(NPC Liaison: Yvonne Tate)*

whose tax was incorrect due to additions being added to the property and not recorded, yet visible through pictometry. After identifying these properties she writes them up and forwards this information to Appraisal so the appropriate tax can be applied. Barbara volunteers her services to whatever task and is a team player. She's a native of Marion, AR and married to Gordon. They are the proud parents of Venika, 23 and grandparents of 2 year old Michael, Jr. She's a graduate of West Memphis Sr. High, and attended Mid-South Community College where she obtained an AS degree in accounting. She is active in her church and enjoys reading.

**Margaret A. McCallum**, a Nurse Practitioner A with the Health Department, has been with the county since 1982. Margaret's attitude reflects her commitment to serving others. She does what it takes to meet the needs of the patients in the TB Program and supports the work of her team members. She has been integral in planning the new TB Fast Track Clinic, which will increase efficiency, improve patient-centered care, and eventually impact the cost effectiveness of the program. During this period of program transition and enhancement, she worked on average 60+ hours per week, often assuming more than one role at a time. She used her creativity to restructure nurse case management reporting, case assignment, and patient follow-up. She spends her free time collecting donated items for the patients and their families. Margaret is a native Memphian and the widow of Rev. Jerry McCallum. She's the proud parent of Daron, Brandy, Tanisha, Ja Mar, and Frona. She's a graduate of Southside High School, attended Shelby State Community College, Maryville University in Missouri, and Delta State University in Mississippi. She's licensed as a Registered Nurse and holds a Bachelor of Science in Nursing and a Masters of Nursing degree. She is also a Board Certified Family Nurse Practitioner. She serves as a Forensic Nurse with the Memphis Sexual Assault Resource Center. She enjoys traveling, shopping, watching movies and volunteering.

**Glenda L. Slater**, a Counselor B, Care and Custody with the Correction Center, has been with the county since 2000. She has a very positive 'can-do' attitude that is infectious. Those who work with her are motivated by her support and hardwork. The inmates and families with whom she works respect her professionalism, commitment and compassion. She has been transferred to the Grants Department to work on grant funded programs and has been essential to the smooth running of those programs. She embraces all projects with superior organizational skills, incredible levels of stamina, commitment and her willingness to use her knowledge and goodwill to get the tasks done in a timely manner. Glenda's responsibilities include monitoring child-friendly visitation sessions 4 nights a week, collecting data for evaluations, overseeing building renovations and all purchases for several grant funded programs. She has never shirked responsibility and often comes early and stays late to complete an assignment. Glenda is an outstanding role model for other county employees. She's energetic, optimistic and great to work with. She was born in Mississippi yet raised in Michigan. She's married to John and they are the proud parents of Mario, Ashani, Kendi, O'mard, Ian, Christopher, and Jourdan. She attended Cass Technical High School and graduated from the Detroit Institute of Technology in Detroit, MI with a Bachelor of Arts degree in psychology. She enjoys traveling, movies, walking, and spending time with her grandson.

## *Job Well Done Officer*

### **Connie McDonald**

Officer Connie McDonald is a Corrections Officer at the Division of Corrections. Officer McDonald is considered a veteran, if you look at her years of service DOE 7/1/87. Officer McDonald is dedicated and loyal to her job.

On April 27, 2007 Officer McDonald confiscated drugs and tobacco that were dropped off in a garbage can for pick-up. Due to Officer McDonald's experience and instincts, she was able to prevent contraband entering the institution.

*Keep up the good work.*



## *Congratulations*

Congratulations are certainly in order for Eboni Star Gill, the daughter of our own Corrections Deputy Sergeant Onie Gill. Eboni graduated Magna Cum Laude earning her M.B.A. from Florida A & M University on April 29, 2007. Eboni has always set high goals throughout her years of school and maintained a high G.P.A., earning numerous academic awards and a five year scholarship to FAMU.

She worked as the equipment assistant for the FAMU Marching "100" Band; she helped light up the band members during the 2007 Super Bowl with the entertainer Prince this year.

Eboni has plans to pursue a career in Human Resource.

*Cheers to you Eboni.*

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# Employee of the Year

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(NPC Liaison: Yvonne Tate)

## To Our Readers:

*In March of 2006, an incredible individual was selected as our Employee of the Year for 2005, Mrs. Jo Ann Mims.*

*During this time County Lines was evolving into the great publication you enjoy today. During this transition a grievous omission occurred in that no formal introduction of Mrs. Mims was ever recorded in these pages and for that I am truly sorry. That omission, in no way, is indicative of the importance of her selection to this most prestigious alumni. As a matter of fact she ranks among the top EOY in the history of the recognition program as she is described as “truly a civil servant”. This was simply human error. To Mrs. Mims, her family, and the General Sessions Court family I extend my apologies. Please read her story.*

Yvonne Tate

## Employee of the Year for 2005

On Thursday, March 9, 2006 a reception was held at the Code Enforcement Building at 6465 Mullins Station Rd to honor the Employees of the Quarter, 2005 and to announce the Employee of the Year, 2005. There were 13 Employees of the Quarter who were honored by Mayor A C Wharton. Employees of the Quarter who scored 24 and above by the Employee of the Quarter Selection Committee were deemed eligible to be Employee of the Year. The finalists were:

**Darral D. Brown** – Juvenile Court  
**Virginia Good** – Health Department  
**Lakeisa M. Martin** – Juvenile Court  
**Beverly A. Owens** – Health Department



A panel of outside judges included: Dick Benson, Lifeblood, Jason Sykes, Lifeblood, and Wendy Welch, National Awards.

The employee selected to be the Employee of the Year, 2005 was **JoAnn Mims**, Chief Principal Court Clerk in General Sessions. JoAnn received the Diamond Award to be displayed in her office; \$250 cash, and one-week free annual leave.

The judges were extremely impressed with Mrs. Mims' nomination. It stated that “JoAnn is truly a civil servant.”

JoAnn's career with Shelby County began in 1988 as a temporary Deputy Court Clerk. She worked her way up through the ranks to her current position. Dedicated, innovative, loyal and respected she is always willing to “go the extra mile”. Ample opportunities have presented themselves throughout the years for her to leave General Sessions, but she has remained steadfast and put the needs of others before her own. She felt she could make a difference in the level of service offered those who utilize the court system.

JoAnn's family shared in this event and was very proud of her. In attendance were her husband, Larry Mims, her sister, Sharonda Miller, and her brother and sister-in-law, Travis and Monique Seal.



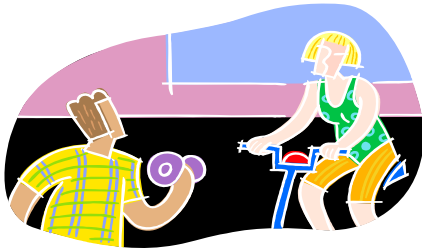
## Congratulations Jo Ann!





# Health & Wellness

(NPC Liaison: Catherine Green)



## Let's Get Physical and Social

You know the physical benefits of exercise: healthy weight, improved cardiovascular and respiratory fitness, diabetes control, and improved bone density, just to name a few. But how often do you think about the social benefits of regular exercise?

- Exercise has been shown to modify the brain's chemistry, which can offset feelings of depression and replace them with a sense of well-being
- Mental alertness at home and on the job is enhanced by physical activity
- Exercise can help reduce anxiety by countering bouts of stress and tension
- Regular workouts at a health club or by joining a walking or jogging group foster friendships and build a social network
- For children who tend to be introverted, participation in a group physical fitness activity and a subsequent healthier body image can be the gateway to improved social skills and self-esteem



## Coping with Change

Change is an unavoidable fact of life, and yet most people resist it. But adapting to change well may hold the key to your emotional well-being. According to experts at the Mayo Clinic, resilience — the ability to weather change while maintaining psychological and physical stability.

Here are a few tips to help you deal with change more smoothly:

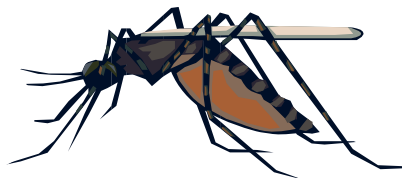
**Don't ignore your feelings.** Change naturally brings feelings of stress. Acknowledge these feelings so you can deal with them honestly.

**Know you're not alone.** Rely on family and friends for support. Getting involved in social or civil organizations can help build relationships that will sustain you in difficult times.

**Learn from the past.** Remember what you did in the past when responding to change and repeat the actions and attitudes that worked.

**Stay optimistic.** Focus on future events that make you feel hopeful. When you feel down try watching a funny movie or reading a humorous book.

**Keep perspective.** Don't compare yourself to others. Look at change in the greater context of your life and realize that things will improve.



## Keep the Mosquitoes at Bay this Summer

To most people, mosquitoes are a summertime nuisance. But these insects are a major global health problem, transmitting various diseases to nearly 70 million people every year. And some researchers predict that global warming will only increase mosquito populations, possibly increasing the frequency of mosquito-borne diseases—many of which are particularly harmful to children. That's why good protection against these biting insects is a must.

There are many ways to guard against mosquito bites. The simplest way is to limit your exposure to areas where mosquitoes are found. Mosquitoes typically breed in stagnant water, so take care to eliminate areas where water might collect, such as in the bottom of empty trash cans.

Chemical repellents are another option. These typically contain DEET, catnip oil extract, nepetalactone, citronella, or eucalyptus oil extract. However, a simple and low-tech way to repel mosquitoes is to plug in a fan or find a spot where there is a breeze. These tiny bugs don't like moving air.



## Can't Sleep? Check Your Breathing

Do you wake up frequently during the night? Your problem may not be stress or anxiety but a medical condition that literally takes your breath away.

Sleep apnea (apnea is Greek for “without breath”) affects more than 12 million Americans who repeatedly awaken from sleep. Obstructive sleep apnea (OSA) is the most common type and is caused by soft tissue in the back of the throat collapsing. When this happens, the affected person stops breathing and awakes briefly to resume breathing. This can happen hundreds of times in a single night.

Sleep apnea is linked to high blood pressure and other cardiovascular disease, memory problems, weight gain, impotency, headaches, and accidents. There are many treatments for sleep apnea, including special pillows, foam wedges, oral devices that prevent the tongue from falling back into the neck, and breathing machines. Avoiding alcohol and losing weight may also help.

Sleep apnea is a serious condition that can compromise your health and quality of life. If you think you suffer from sleep apnea, you should contact your physician and discuss testing for the condition.

# Health Department

(NPC Liaison: Joan Carr)

## Chimneyrock Students Walk to Disneyland

April 20, 2007 marked the day that students and staff at Chimneyrock Elementary School logged enough miles to take them to Disneyland.

Nancy Flint, RN, NCSN, is the Memphis and Shelby County School Nurse assigned to Chimneyrock Elementary. She is acutely aware of the increase in numbers of children being diagnosed with diabetes and other weight-related health problems. She became aware of the BlueCross Blue-Shield Walking Works program at a Tennessee Association of School Nurses convention last year and began encouraging all her students to walk for a few minutes each day. Walking is an activity that virtually everyone can do and it is a good way to introduce daily physical exercise.

This year, Nurse Nancy and the school set a goal of "Walking to Disneyland." By figuring that 20 minutes of walking time



*Chimneyrock students and teachers head out for their Disneyland Parade*

for an elementary student equals one mile walked, the students and their teachers walked at least 5 minutes each day. 36,300 minutes later, the students had walked the equivalent of 1,815 miles, about the distance from Memphis to Disneyland.

The entire school celebrated their "arrival" at Disneyland by parading around the school grounds with a costumed Mickey and Minnie Mouse.

Nurse Nancy Flint consistently contributes a great deal of health promotion and health education to her schools, as well as providing hands-on care to students.



*Nurse Nancy Flint, third from the left, poses with Chimneyrock staffers on the day of the Disneyland Parade*



*Chimneyrock Principal Patti Russell with Mickey and Minnie Mouse*



*Health Department Director Yvonne Madlock awarding the first place "Power of One" award to Linda Liner*



*Ms. Madlock and second place "Power of One" award winner Sharon Bilbro.*

## Health Department Launches Employee Appreciation Award

This April the Health Department introduced the "Power of One" Award. The award will be given each year to a "tireless, diligent employee who always gives 110% without looking for recognition. The award cannot go to anyone in a supervisory, management or administrator position and must be nominated by regular employees, not anyone in a supervisory, management or administrative position.

Nominees for the award are judged on four categories: Attitude, Commitment, Team Player and Work Ethic.

First place winner of the 2007 "Power of One" award was Linda Liner, a Care Coordinator in Children's Special Services. She was awarded a certificate, an engraved plaque with a character story

about the "Power of One" and a restaurant gift certificate.

The second place winner was Sharon Bilbro, Clerical Specialist A with Community Health Nursing. She was awarded a certificate and an engraved plaque with a character story about the "Power of One."





# Health Department

(NPC Liaison: Marcia Boyd)

## It's Good To Be Green and to Save the Green!

Did you know there are many little things you can do to save money and help our air quality in Shelby County? There are 12 things the Mid-South Clean Air Coalition is stressing to do especially during the dangerous ozone level days this summer. Cutout the bookmark located on this page to help remind you, your family and friends of what you should be doing.

**Keep Memphis in Tune** means that fixing a car that is noticeably out of tune or has failed an emissions test can improve its gas mileage by an average of 4%. (Results may vary based on the kind of repair and how well it is done).

When refueling your vehicle, **Stop at the Click**. Spilling one ounce of gasoline that evaporates produces the same ozone-producing VOC emissions as a car driving 56 miles!

**Keep Up the Pressure** means that you can improve your gas mileage by around 3.3% by keeping your tires inflated to the proper pressure.

**Link the Trips**. When you start your car after it has been sitting for more than an hour, it pollutes up to 5 times more than when the engine is warm. That's why combining errands into one sensible trip is more effective and reduces air pollution. This means more time in you life, less traffic congestion and less pollution - which all adds up to cleaner air. Make a list, plan you route and trip chain. You'll be saving a lot more than just time.

**Don't Be an American Idle**. If you're going to be stopped for more than 10 seconds (except in traffic), you'll save fuel and money by turning off the vehicle and then restarting it when you're ready to drive again. Every 30 minutes of idling costs you nearly one-tenth of a gallon in wasted fuel - and more than three-tenths of a gallon if your vehicle has an eight-cylinder engine.

**Share the Ride** and **Just Park It**. Consider carpooling, mass transit, biking, or walking for air pollution and your health. It takes the stress away from traffic and you'll find that you have more money in your wallet. Even if you do it just once or twice a week, you'll reduce traffic congestions and pollution, and save money. The average driver spends about 56 cents per mile including ownership and maintenance.

Gallon for gallon - or given the size of the lawnmower tanks, quart for quart - a 2006 lawn mower engine contributes 93 more smog-forming emissions than 2006 cars! That's why you should **Mow when the Sun is Low** - when it is cooler and there is less polluting.

**Light your Fire Naturally** by using electric or chimney briquette starter rather than charcoal lighter fluid. An estimated 46,250 tons of charcoal lighter fluid is used in the U.S. each year. VOCs contribute to the formation of ozone.

Here's a **Bright Idea** - change to compact florescent light bulbs. The energy saved by using a fluorescent bulb verses an incandescent bulb could save at least 600 pounds of coal from being burned to produce energy in a power plant. As coal burns, it produces an unhealthy distribution of carbon dioxide and nitrous oxides and sulfur oxide.

When it comes to your lawn care, **Go Native and Go Electric or Manual**. Consider using plants in your yard that require less lawn maintenance. Also when purchasing a lawn mower, trimmer or edger consider manual or electric. Operating a typical (4HP) gasoline-powered lawnmower for one hour produces as much smog-forming hydrocarbons as driving an average car almost 200 miles under average conditions. Gasoline-powered string trimmers are actually more polluting than lawnmowers.

**Can the Can** means that the aerosol spray cans, cleaners, and solvents may contain volatile organic compounds (VOCs) which form ozone. Ounce for ounce, spray on products sold in aerosol cans are about twice the cost of bulk products. You pay for propellants in every aerosol can (10-15% by weight).

So there you have it - 12 simple things you can do to **Save the Green!**

### Save the Green

#### Keep Memphis In Tune

(Keep your car tuned-up)

#### Stop at the Click

(Don't top-off the gas when filling)

#### Keep Up the Pressure

(Keep tires properly inflated)

#### Link the Trips

(Plan ahead—make all your stops in one trip)

#### Don't Be an American Idle

(Don't idle the car motor more than 30 seconds)

#### Share the Ride

(Carpool)

#### Just Park It

(Drive less—walk, bike, use mass transit)

#### Mow When the Sun Is Low

(Wait until 7 PM to mow the yard)

#### Light Your Fire Naturally

(Don't use charcoal lighter fluid—use electric or chimney briquette starter)

#### Bright Idea

(Change light bulbs to compact fluorescent)

#### Go Native—Go Manual

(Plant native plants and less grass & use electric or manual lawn equipment)

#### Can the Can

(Limit the use of aerosol spray cans)

We can all do our part to limit the ozone levels in Shelby County and the Mid-south area and save money at the same time! Unfortunately, poor air quality can jeopardize the economic development of the area and our healthy lifestyles. Air pollution has been linked to asthma, allergies, respiratory problems, burning eyes and other unwanted health effects. What causes poor air quality? Pollutants from vehicles, high energy use and industry all contribute to poor air quality. While vehicle use is an obvious culprit, expending too much energy also pollutes our air with unwanted materials. Many products you use in your home, in the yard or at the office are made with smog-forming chemicals that escape into the air. By practicing the 12 simple activities on the reverse side—YOU can play a BIG role in making our area a more livable, breathable place!

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# Planning & Development

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(NPC Liaison: Gwen Harvey)

## Metropolitan Planning Organization (MPO) Staff Kick Off “DESTINATION 2030”

The Memphis Urban Area Metropolitan Planning Organization (MPO) will be updating its Long-Range Transportation Plan (LRTP), **DESTINATION 2030** over the next 8 months.

The Memphis MPO study area consists of all of Shelby County, Tennessee, approximately the northern ten miles of DeSoto County, Mississippi and approximately four miles of western Fayette County, Tennessee. The City of Memphis is the largest municipality in this organization. Other represented municipalities are Arlington, Bartlett, Collierville, Germantown, Lakeland, and Millington in Shelby County; Braden, Gallaway and Piperton in Fayette County; and Hernando, Horn Lake, Olive Branch, Southaven, and Walls in DeSoto County. The Memphis MPO conducts and coordinates planning efforts that enable jurisdictions and entities in the region to obtain federal funding for a wide variety of transportation projects.

DESTINATION 2030 will provide for the changing transportation needs in the MPO area. The quality of life and economic vitality of Shelby, Fayette and DeSoto County relies on an integrated transportation network that can successfully accommodate commercial and personal uses. The public will help determine the connections and improvements that will shape the LRTP.



*Germantown citizen participates in Public workshop.*

A second set of public workshops will be conducted in August 2007 to discuss preliminary recommendations, funding, and implementation strategies. Dates and locations for these meetings will be announced as they become available. If you would like to participate, please plan to attend the August public meetings. The MPO Transportation Planning staff invites your participation by completing a short public survey. To complete the survey or get more information on DESTINATION 2030, visit the website at [www.memphismobility.com](http://www.memphismobility.com).

The MPO staff welcomes your input and invites you to take part in the future of transportation planning.

All modes and uses of travel will be considered, including roadways, pedestrians, bicycles, transit, rail, freight, and aviation. The relationship between transportation and land use will be considered through a series of planning exercise, ultimately creating a holistic set of recommendations and implementation strategies.

The MPO kicked off the process with a series of community meetings that began in March 2007. As part of the LRTP planning process, an extensive community outreach initiative was undertaken to identify explicit goals and policies related to transportation. This LRTP update attempts to balance both the vision and objectives expressed by Transportation Advisory Committee (TPAC) members, community leaders and comments received at the public workshops. This effort has resulted in meeting objectives of the study such as: public outreach and education, enhancing quality of life, land use/transportation integration, improving travel safety, recognizing special access and mobility needs, promoting pedestrian-bicycle friendly environments, and addressing traffic congestion.



*Citizens of Southaven provides input into the MPO map area.*



# Public Works

(NPC Liaison: Brent Perkins )

## Shelby County Fire Department Places New CAD on Air

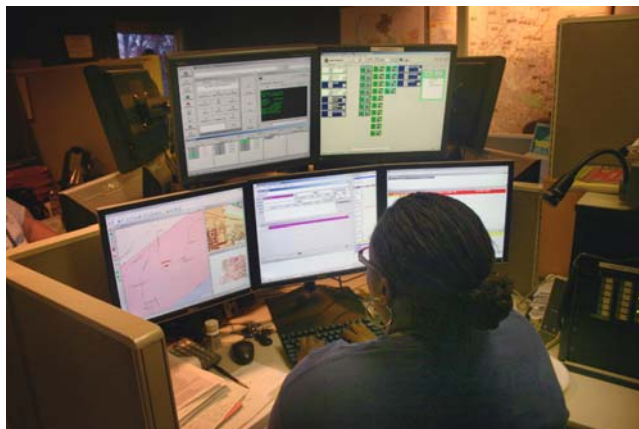
As planned, the Shelby County Fire Department, went live with Motorola Premier computer-aided dispatch. This is the first phase of a new digital comprehensive dispatch computing system with a shared cost through the District Eleven Office of Homeland Security. Their grants programs shared the \$750,000.00 price. The new product from Motorola replaces the 19 year-old legacy Cisco dispatch computer equipment. SCFD provides Fire, Rescue and EMS services to residents in our 276 mile jurisdiction of un-incorporated Shelby County and Lakeland. SCFD has 9 engine companies and 160+ dedicated full time firefighters, dispatchers, inspectors, trainers, investigators and office staff.

Gone are the days when a dispatcher had to key the radio and ask a driver on an ambulance what their location was. Now in the dispatch office, every fire engine and soon every ambulance will be tracked via satellite, and the emergency vehicle nearest the calling point on the map will be sent.

If the fire fighters are in the station

when they are alerted to an emergency, the fire engine's computer will already be showing a map locating the call before they can even climb aboard the fire engine. With their destination pinpointed, the computer even recommends a route to take.

Many individuals were key to seeing this come to fruition. And the product development was closely monitored by the Office of the Mayor, the Public Works Division as well as the Chiefs of the Fire Department. Mapping professionals from Motorola teamed with the Shelby County Sheriff's Office, the Road Department, and the Fire Department to develop and improve existing mapping. SCFD Dispatch Supervisors have not stopped working for the past few months to



*SCFD Dispatcher Strickland at the controls of the new multi-view workstation. The screens show the status of the radios, the call data, the electronic mapping and more.*

design and deploy this significant improvement to emergency services. In other words, there are more people to thank than can be listed here. For those of you who were involved, you know who you are. The real thanks will come from the citizens of Shelby County.

## Shelby County Fire Department Promotes Another Round



Standing: Fire Chief Clarence Cash, Battalion Chief Glen Kneeland, Lieutenant Tim Walton, Lieutenant Larry Riedel, Lieutenant Annette Toarmina, Lieutenant Jason Ervin, Lieutenant Ernest Parker, Jr., Battalion Chief Dale Burrell, Deputy Fire Chief Bill Hiner. Kneeling: Driver Earl Laughlin, Driver Andre Powell, Driver Vance Culver, Driver Calvin Cleaves, Driver Shane Bass, Driver Clay Howard.

Fire Chief Clarence L. Cash, Jr. and Deputy Fire Chief William H. Hiner, III are pleased to announce the latest fire fighters to receive department promotions.

Six fire fighters were promoted to the rank of Driver, five fire fighters were promoted to the rank of Lieutenant (including the first ever female Engine Company Officer for the SCFD) and two Lieutenants received the rank of Battalion Chief.

This completes the latest round of promotional testing and helps to bolster the ranks for each individual fire station.

# Accomplishments & Kudos

(NPC Liaison: Lisa Williams)

## A New Countywide Program to Recycle Cell Phones

### Go Green and Earn Green \$

Environmental Programs of the Public Works Division, Roads and Bridges Department has researched the possibility of a recycling program that will generate income to help support the future Household Hazardous Waste facility. The ideal way to accomplish this is to offer a much needed service that is easy, will help to save the environment, and at no cost to the employees to participate.



You simply place your empty ink jet cartridge or cell phone into the postage-paid envelope and place the envelope in the mailbox.

The new program has already been implemented with EnviroSmart and 5 R Processors so that all recycling done by Shelby County employees and others will be credited to Shelby County.

Together we are saving the environment. Retrieve, refresh, reuse, and recycle!

Lisa Williams, Environmental Programs Coordinator for Shelby County Public Works is the contact person for supplies for the program which can be displayed in your department. To replenish supplies, simply e-mail your request.



*Tracee Stills of the Road Department will be one of the first to participate in this program by dropping the cell phone into a nearby mailbox to recycle.*

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